

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

This sequence of Operations applies to streetcars No. 265, No. 322 and No. 1300. Some of the procedures described in this Sequence of Operations do not apply to No. 322 because the controls on that car function differently from the K-type controls on No. 265 and No. 1300. When operating No. 322, Operators will adhere to all other procedures found in this Sequence of Operations as far as possible. In particular, Operators on No. 322 will strictly adhere to the overhead targets and any other speed restrictions that apply to all the streetcars that operate on the Como-Harriet Streetcar Line.

Location & Action	Motorman	Conductor	Platform Attendant/Guard
Linden Hills Station platform Passenger Loading	<ul style="list-style-type: none"> • Controller is off • Reverser handle in neutral • Control transfer lever is in forward movement position • Welcome passengers. Ensure tokens go in fare box. • NOTE: open doors to board passengers when front half of car is free of passengers. 	<ul style="list-style-type: none"> • Supervise passengers leaving car from bottom of steps on platform. • Return to car after last passenger has alighted. • Watch passenger behavior. 	<ul style="list-style-type: none"> • Supervise alighting passengers on platform if Conductor is still on car. • Answer passengers' questions. • Direct departing passengers into station to look at displays and merchandise
Linden Hills Station platform Preparing to depart north	<ul style="list-style-type: none"> • After receiving bell/buzzer signal from Conductor, close rear/center door • Halt further boarding when car is full. • Close front doors when all passengers have boarded. 	<ul style="list-style-type: none"> • Signal Motorman to close rear/center doors with TWO rings/buzzes of door signal system. • Assist passengers with seating and answer questions. 	<ul style="list-style-type: none"> • Receive tokens from Motorman if he/she hands them out. Pass them to Station Agent. • Watch platform area when doors close. • Keep passengers/children away from car before departure. • Give warning of pending streetcar movement.

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
Linden Hills Station platform Departure northbound	<ul style="list-style-type: none"> Set controls for forward movement: (1) put reverser handle in forward position; (2) move controller handle to the first position. Request permission from Conductor to proceed north by two rings/buzzes. After receiving two rings/buzzes reply from Conductor: ring foot gong 2 or 3 times; move air brake handle to full release. The car will begin moving automatically when air pressure is released. 	<ul style="list-style-type: none"> Check station and platform area to make sure there are no passengers still buying tokens. Answer Motorman’s request to proceed by replying with TWO rings/buzzes when it is safe to proceed. Observe outside rear and sides of car while car is moving forward. Walk to front of car and deliver safety announcement: “For your safety, please remain seated while the car is moving and keeps hands, arms and heads inside the car.” Count all passengers, including babies, as you return to the rear of the car; record the number on the Daily Trip Sheet. 	<ul style="list-style-type: none"> Supervise platform area keeping passengers away from departing car. Ask passengers approaching the station if they are going to ride the car now or if they will wait for the next run. If they say they will ride now, inform Conductor to wait until the passengers get their tokens and board the car.
Linden Hills passing siding Northbound run	<ul style="list-style-type: none"> Proceed north on 1st controller notch. Speed <u>will not exceed</u> 5 miles per hour while on passing siding. 	<ul style="list-style-type: none"> Observe passengers inside car and area outside car to rear and sides. 	<ul style="list-style-type: none"> Return to platform duties. Answer questions from waiting passengers.

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
North Passing Siding switch Northbound run	<ul style="list-style-type: none"> • Shut off power when front of the car is 15-20 ft from switch frog. Coast through the switch no faster than 5 miles per hour. • Apply power after trolley pole passes through overhead frog. • Advance controller though all five notches. Maintain speed and control of car in accordance with overhead targets and any other operations instruction, bulletins, speed restrictions, etc. 	<ul style="list-style-type: none"> • Observe passengers inside the car and the outside area adjacent to car. 	
William Berry Parkway bridge Approaching Cottage City stop platform	<ul style="list-style-type: none"> • Watch for pedestrians, joggers, animals, etc., on right-of-way • Ring warning foot gong if any persons or animals are on or near the ROW. Ring foot gong on approach to bridge even if you don't see anyone—they may be descending steps or hidden by the structure. • Watch out and be prepared to stop for objects on the rail or overhead wire. • Several short toots of whistle when passing under bridge is traditional. 	<ul style="list-style-type: none"> • Call out “Cottage City” station stop approximately four pole lengths south of the platform. • Watch passengers. Warn them of safety hazard if heads, arms, etc., are hanging out windows. • If passenger(s) indicate they want to get off at Cottage City, inform Motorman with one ring of the overhead bell or ONE LONG buzz of interior communication system. 	

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
<p>Cottage City</p> <p>Station stop to pick-up or drop off passengers</p>	<ul style="list-style-type: none"> • Begin to slow speed of car if passengers are observed standing on or near Cottage City platform or if Conductor indicates car should stop with interior signal bell/buzzer. • Stop the car at Cottage City stop if passengers are on platform and indicate their wish to board the car or if passengers want to get off. • Open front doors and direct passengers to board the car and have a seat. Tell them that the Conductor will collect their fares. • After passengers are seated and front doors closed, request permission from Conductor to proceed by TWO bells/buzzes. • Proceed north after Conductor answers with TWO bells/buzzes. 	<ul style="list-style-type: none"> • Direct passengers to have a seat after they have boarded the car. • Collect fares if passengers board car at Cottage City Stop. Put tokens in the fare box (cycle tokens). If necessary, ask passengers to buy tokens when they arrive at the station. • Give passengers a transfer if they indicate they will board the car again at the north platform. Inform passengers of time of last streetcar run of the evening. • After boarding passengers and all other passengers are seated, answer Motorman’s request to proceed with TWO bells/buzzes. 	
<p>Lake Calhoun</p> <p>Run to north platform</p>	<ul style="list-style-type: none"> • Observe and comply with overhead targets and other operations instructions, bulletins, speed restrictions, etc. • Watch for pedestrians, joggers, animals, etc., on ROW. • Ring warning foot gong if any persons or animals are on or near the ROW. • Watch out and be prepared to stop for objects on the rail or overhead wire. 	<ul style="list-style-type: none"> • Watch passengers. Warn them of safety hazard if heads, arms, etc., are hanging out windows. 	

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
Lake Calhoun Approaching north platform	<ul style="list-style-type: none"> • Turn power off when car reaches yellow overhead target. • Make brake applications to slow the streetcar as it approaches the north platform. • Slow car well ahead of platform. Be prepared to stop short of platform if passengers are on or near the platform. • Ring foot gong several times to signal approach of the car. • Stop car with front door on platform. 	<ul style="list-style-type: none"> • Call out <i>“Lake Calhoun-Lakewood Cemetery”</i> approximately four pole lengths before car arrives at Lake Calhoun platform. 	
North platform (Lake Calhoun) Car is Standing	<ul style="list-style-type: none"> • After coming to complete stop move reverser handle to neutral. • If there are passengers waiting to board, open front doors. (The <u>Conductor</u> should come to the front of the car to deal with boarding and departing passengers.) • Stand up and go to the middle of the streetcar so passengers in the rear of the car can hear the talk. • Give the end-of-line welcome and history talk. Use suggested talk found in general procedures memo as a guide. The end of the line talk is an important part of the riders’ streetcar experience. • After talk is done, move back to the front of the streetcar and prepare for southbound run. 	<ul style="list-style-type: none"> • If there are boarding or departing passengers, step off the car to talk with them so as not to interrupt the Motorman’s end-of-line talk. • Ask departing passengers if they will return by streetcar. If they answer “yes” give each passenger a transfer. Inform passengers of time of the last streetcar run of the evening. • Collect Fares from boarding passengers (or ask them to purchase fares at the station). Cycle tokens through the fare box. 	<p>NOTE: <i>At their option, the Motorman and Conductor may switch roles at the north platform with the Conductor giving the end-of-line talk thus allowing the Motorman to collect fares from boarding passengers or issue transfers to passengers who are leaving.</i></p>

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
Lake Calhoun platform Prepare to depart south	<ul style="list-style-type: none"> • After receiving THREE bell/buzzer request to proceed from Conductor, check for passengers who might wish to Board the car. • Move control transfer lever to rear movement position. Check to ensure it clicks into place and is properly seated. • Move reverser handle to reverse position. • Move controller to 1st notch • Answer Conductor's request to proceed with THREE rings/buzzes when all of the above is done and it is safe for the car to proceed south. 	<ul style="list-style-type: none"> • When ready to depart: <ol style="list-style-type: none"> 1. Unfold brake handle/lever and set in full apply position (all the way to the right). 2. Ring/buzz THREE times to request permission to proceed southbound. 	
Lake Calhoun platform Depart Southbound	<ul style="list-style-type: none"> • After Conductor applies power advance controller handle to the 1st notch and leave it there until Conductor completes the rolling brake test. • After successful completion of the rolling brake test and the Conductor turns on power, slowly advance the controller until it is in the fifth notch. • Observe ammeter. Cycle controller to OFF, then back to first position and prepare to advance controller as Conductor turns power off and on. 	<ul style="list-style-type: none"> • After receiving THREE ring/buzz reply from Motorman, check that all doors are closed and area outside of the car in direction of travel is clear. • Fully release air brakes. • After air is exhausted, ring exterior warning foot gong 3+ times. • When safe to proceed push START switch. • When car attains speed of 3-5 mph, push OFF switch and conduct rolling brake test. • When car slows and it appears brakes are working properly, release the air and flip START switch to resume the run. • If power does not shut off when the OFF switch is pushed, come to an immediate stop by placing the brake valve in emergency position (all the way to the right). 	

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
Lake Calhoun Run South to Cottage City stop	<ul style="list-style-type: none"> • Call out “<i>Cottage City</i>” station stop when approaching William Berry Pkwy. Bridge. • Watch passengers. Remind them of safety concerns if heads, arms, etc., are hanging out windows. 	<ul style="list-style-type: none"> • Observe and comply with overhead targets and other operations instructions, bulletins, speed restrictions, etc. • Watch for pedestrians, joggers, animals, etc., on right-of-way (ROW) and warn them as necessary. Use foot gong if necessary to warn passengers 	
Cottage City Stop Approaching Cottage City platform Stopping at Cottage City platform to pick-up or drop off passengers	<ul style="list-style-type: none"> • When Conductor turns off power as car approaches Wm. Berry Pkwy. Bridge, shut power off and then place controller handle in 1st notch. • If Conductor slows down to make station stop at Cottage City, shut-off power. • Open rear/center doors on signal from Conductor when the car stops at the Cottage City walkway. • After car stops, direct boarding passengers to seats and collect fares or ask passengers to purchase fares at the station. • If streetcar does not stop at Cottage City, slowly notch up to 5th notch after passing the Berry bridge. 	<ul style="list-style-type: none"> • Shut off power when car passes yellow target just to the north of Wm. Berry Pkwy. Bridge. • Speed when going under bridge is 10 miles per hour. • Ring warning foot gong as car passes under bridge. • If passengers are seen on Cottage City platform, bring car to a stop with rear/center door on platform. • Signal Motorman to open rear doors with ONE buzz of door signal. • Welcome passengers aboard the car and direct them to be seated. • Signal Motorman to close rear doors by TWO buzzes. 	

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
<p>Cottage City</p> <p>Depart southbound if the car stopped to pick-up or drop off passengers.</p>	<ul style="list-style-type: none"> When Conductor requests permission to proceed southbound with THREE rings/buzzes, place controller handle in 1st notch. Check to make sure all passengers are seated. Signal Conductor that it is clear to proceed with THREE bells/buzzes. Slowly advance controller handle through all five notches as car proceeds southbound. 	<ul style="list-style-type: none"> Request permission to proceed south with THREE rings/buzzes of interior signal system. After receiving THREE ring/buzz reply from Motorman, check that all doors are closed and area outside of the car in direction of travel is clear. Fully release air brakes by pushing brake handle all the way to the left. After all air from brake cylinder is exhausted, ring exterior warning foot gong. When safe to proceed flip <u>START</u> switch. 	
<p>North siding switch</p> <p>Approach and pass over north siding switch on southbound run</p> <p>Linden Hills Station Safety Zone (area from the north siding switch until the south side of W. 42nd Street)</p>	<ul style="list-style-type: none"> When Conductor shuts-off power as car approaches north siding switch, shut controller off and then put controller handle in 1st notch. Continue to observe passengers inside car and in area around outside car as car proceeds towards 42nd Street crossing. 	<ul style="list-style-type: none"> Shut-off power when car passes yellow target north of north siding switch. Slow car down so it passes over switch going no faster than 5 mph. After trolley wheel passes the overhead frog, turn power on and stand up. Maintain no more than 5 mph speed through entire Linden Hills Station Safety Zone area from north siding switch to 42nd Street crossing. Apply air to brakes if car starts to go faster than 5 mph. 	<ul style="list-style-type: none"> When approaching car is sighted, start to move towards 42nd Street to pick up stop sign. Warn waiting passengers of approaching car. Watch for children and others near track. If Crossing Guard is also the Station Agent, tell arriving passengers you'll be at the station in just a moment.

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
<p>Linden Hills Station area</p> <p>Linden Hills Station Safety Zone (area from the north siding switch until the south side of W. 42nd Street)</p> <p>Approach southbound</p>	<ul style="list-style-type: none"> • Leave the controller in 1st notch through the entire Linden Hills Station safety zone. • Observe all activities inside the car and in area outside of the car. 	<ul style="list-style-type: none"> • Approach Linden Hills Station and 42nd Street crossing with power off and brake handle in lap position. (NOTE for TCRT No. 1300: The rear brake valve on No. 1300 leaks air while in the lap position which results in the brakes' slow application. So, if necessary release some of the air to maintain slow speed as the car approaches 42nd Street. If some air isn't released the car will likely stop prior to reaching 42nd Street.) • Apply air to brakes so car's speed is no faster than 5 mph as it approaches the south siding switch and 42nd Street. • Ring warning foot gong several times when car passes pedestrian underpass, the north end of the platform and the south siding switch. • Remain standing while operating through the Linden Hills Station Safety Zone area. 	<ul style="list-style-type: none"> • Move into center of 42nd Street on east side of track to stop auto and pedestrian traffic • Watch auto and pedestrian traffic as streetcar approaches.
<p>42nd Street</p> <p>Crossing 42nd street southbound</p>	<ul style="list-style-type: none"> • Keep controller handle in 1st notch. • Observe all activities inside the car and in area outside of the car. • After front of car has passed the center of W. 42nd Street slowly advance controller handle to 5th notch. 	<ul style="list-style-type: none"> • Observe auto and pedestrian traffic on Queen Ave. and 42nd Street. Keep brake handle in lap position. • Ring warning foot gong several times as car passes over 42nd Street. • Bring car to stop if no crossing guard is present to flag crossing. Ring interior bell/buzzer for permission to proceed. 	<ul style="list-style-type: none"> • Leave center of 42nd Street when car passes. Return to corner. • Direct potential passengers into station to buy tokens

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
Isaacs Carbarn Approach and stop at Isaacs Carbarn	<ul style="list-style-type: none"> • Keep controller handle in 5th notch as car travels towards George Isaacs Carbarn. • Observe all activities inside the car and in area outside of the car. • Shut off controller when Conductor shuts off power. Put controller on 1st notch. • When car comes to a full stop at the end of the southbound run, shut off controller. • Put reverser handle in neutral position. • Open rear/center doors if Conductor requests it. 	<ul style="list-style-type: none"> • Maintain power as car travels southbound towards Isaacs Carbarn. • Ring warning foot gong at approximately every other line pole. • Shut off power when car passes yellow target. Coast until car reaches Isaacs Carbarn switch. • Apply air brakes if necessary so car crosses carbarn switch at 5 mph. • Stop car when it reaches the red target with an “S” on it. • On carbarn open house days or to drop off a passenger, stop car with rear/center doors on step box/platform. • Signal Motorman to open rear/center doors with ONE long buzz. 	<ul style="list-style-type: none"> • Direct potential passengers into station to buy tokens. • Keep watch out for northbound streetcar.
Isaacs Carbarn Depart northbound	<ul style="list-style-type: none"> • Close rear doors upon receipt of door signal from Conductor. • Put control transfer lever in forward movement position. Check to ensure it is properly seated. Put reverser handle in forward position. • Request clearance from Conductor to proceed north by TWO rings/buzzes. • After receiving TWO ring/buzz answer from Conductor ring foot gong 2 or 3 times. Release air brakes and apply power. • When car attains 3 to 5 mph speed, shut off power and conduct rolling brake test. When you see movement of the air pressure gauge, release brake and apply power to continue the run. 	<ul style="list-style-type: none"> • Request that Motorman close rear/side doors with TWO rings/buzzes if they are open. • After Motorman requests permission to proceed north by TWO rings/buzzes of interior signal system, fold-up brake handle and secure it in closed position. • Check that passengers are seated. • Answer Motorman’s request to proceed with TWO rings/buzzes of interior signal. 	

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
<p>Mainline south of 42nd Street</p> <p>Northbound run and approach to 42nd Street crossing</p>	<ul style="list-style-type: none"> • Follow targets. • Ring warning foot gong every other pole when going northbound. • Apply air brakes so that car is going no faster than 5 mph when car is within 10 feet of the south sidewalk of 42nd Street. • Observe autos and pedestrians to ensure they are stopped or stopping. • Ring warning foot gong as car approaches the sidewalk. • If crossing guard NOT present bring car to full stop and allow autos and pedestrians to cross. Ring bell for permission to proceed. • Cross 42nd Street at dead slow speed when way is clear. 	<ul style="list-style-type: none"> • Observe passengers to ensure they are seated. • Observe area outside of car for any hazards. • Announce “<i>Linden Hills station—Lake Harriet</i>” station stop when approaching 42nd Street crossing. 	<ul style="list-style-type: none"> • Move into center of street to stop auto and pedestrian traffic when approaching car is sighted. • Stop all traffic as streetcar crosses street.
<p>42nd Street</p> <p>Crossing the street and entering south siding switch and siding</p>	<ul style="list-style-type: none"> • Coast through 42nd Street crossing no faster than 5 mph with power off. • Observe pedestrians to ensure they are clear of tracks and approaching car. Ring warning foot gong. • Enter south siding switch only when yellow end of single notch of south siding switch is clearly visible. If in doubt STOP. • Apply power (1st notch only) as car passes through switch and onto siding to maintain dead slow speed. • Shut-off and re-apply power as car passes yellow painted area. • Stop car at north end of platform. 	<ul style="list-style-type: none"> • Observe passengers to ensure they are seated. • Observe area outside of car for any hazards. • Prepare for passenger unloading. 	<ul style="list-style-type: none"> • Leave center of 42nd Street when car passes. • Put stop sign in storage spot and go towards rear of car to assist with passenger unloading.

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
Linden Hills station platform Car is stopped and Passengers are unloading	<ul style="list-style-type: none"> • Controller power is off • Put reverser handle in neutral position. • Open rear doors when Conductor gives ONE long buzz of door signal. • Prepare for loading of passengers. • Remove reverser handle if leaving the car. • Give platform attendant tokens from front fare box as necessary. 	<ul style="list-style-type: none"> • When car has stopped, signal Motorman to open rear/center doors with ONE long buzz of door signal. • Exit car to assist passengers down the car’s steps. • Thank passengers for riding as they exit. 	<ul style="list-style-type: none"> • Assist with unloading of passengers. • Bring tokens to Station Agent if the Motorman hands them to you.

PROCEDURES FOR TWO CAR OPERATIONS.

1. Operation of an individual streetcar in two-car operations will follow the basic procedures outlined above except for the following.
 - When the northbound car leaves the loading platform to begin its run the streetcar will come to a complete stop when it reaches the pedestrian underpass.
 - When the southbound car passes the northbound car the northbound car is then clear to proceed north.
 - When a southbound car reaches the pedestrian underpass and the second car is not in sight **the southbound car will stop** and wait for the other car to go onto the siding before proceeding southbound. If in doubt as to the situation, the Operator of the southbound car will call the Foreman-in-Charge or Starter on the radio to request further instructions or to clarify the situation.

2. Special Operations Instructions.

- Depending on the nature of the special operation there will be either a Foreman-in-Charge or a Starter will be designated to act as a dispatcher for the duration of the special operation.
- In multi-car operations all operating personnel should ensure that radios are working and monitored at all times. Periodic radio checks are highly recommended to ensure that constant communication with the Starter/Foreman and all cars is maintained.
- If a Starter is designated during multi-car or special operations, or any other kind of special car movement, streetcar Operators will follow the instructions given to him/her by the Starter either in person or by radio message.
- In some instances a special Operating Order will be issued to govern streetcar movements during the period of time of the special operations. All operating personnel should read the Operating Order. If there are any questions or confusion regarding the meaning of any part of the Operating Order, personnel must get clarification from the Starter or Foremen-in-Charge.
- Streetcar Operators will always request permission from the starter to enter single track in either direction during multi-car operations. When it is known **or suspected** that another streetcar is operating, **Foremen and** Operators will operate the car in such a manner that they can stop the car within half the distance of their line-of-sight in the direction of travel. **SAFETY FIRST.**