

Minnesota Streetcar Museum
Operations Discussion – February 17, 2018
MEETING MINUTES

PRESENT:

Bill Arends	Todd Bender	Pat Cosgrove
Patrick Desbonnet	John Dillery	Rod Eaton
Bruce Gustafson	Dave Higgins	Aaron Isaacs
Karen Kertzman	Jim Kertzman	Jim Vaitkunas
Dick Zawacki		

SCHEDULE:

- CHSL
 - Rod provided the schedule
 - Schedule Changes
 - PCC night shift moved to Thursday.
With the swapping of cars 265 (to ESL) and 1239 (to CHSL) to facilitate the planned truck work on car 1239, CHSL will have only one operational standard car. As a result, it was decided to move the PCC evening shift to Thursday night – which is the night of most special events. This will simplify crew assignments for the regular car (which is the PCC)
 - No other changes
 - Scheduled Operations. John Dillery reviewed his proposal (which was distributed to the Operating Committee in advance of the meeting) to operate CHSL on schedule. The Committee voted not to establish a scheduled operation.
- ESL
 - Karen and Todd provided and reviewed the schedule
 - Schedule Changes
 - Operations for Farmers Market will be shortened and end at 5p rather than 6p, as had been done in the past. Karen and Todd noted that ridership did not support the longer hours
 - Special Events. Karen and Todd discussed the desire to try a streetcar camp – similar to CHSL. Karen/Todd will follow-up with Rod.

CHARTERS:

The group discussed falling charter volumes and whether additional effort to increase the number of charters was warranted. With the availability of only one standard car, it was determined that additional charters could be challenging to operate. It was therefore decided to wait until next year to reinvigorate charter activity.

FARE STRUCTURE – INCREASE IN FARES:

- The Committee had an intense discussion on increasing the fare structure. While the focus was on the basic, single ride rate (\$2.50 vs \$3.00) the Committee also discussed the impact on multiple ride cards, season passes, annual membership and lifetime membership rates.
- While there was good support for both the \$2.50 and \$3.00 rate, the Committee generally supported moving to a \$2.50/ ride rate.
- Subsequent to the meeting, Bruce provided a summary recommendation to the Board on 2018 rate structure

TRAINING:

- Pat Cosgrove will lead recruitment efforts. Pat discussed his plans / timing to post recruitment information in local newspapers
- Training will be led by Dave Higgins and will follow the same structure used the last couple of years with initial training for CHSL and ESL combined with line specific training at each location.
- Karen and Todd will lead training at ESL
- CC Training
 - Chris Heck will lead training for the PCC
- Given shortages of PCC operators, the Committee discussed and approved the idea of allowing 2nd year operators to operate the PCC car
- Recertification
 - As in prior years, all 2nd year operators and operators who operated less than 10 hours will have to pass a recertification test. Recertification will start mid-April
 - Cash register training required
- We will also have members complete a volunteer survey to focus on non-operating activities
Foreman Meeting
 - Bruce will establish specific dates/times to hold foremen meeting at CHSL and ESL – targeting early April. This will provide an opportunity to discuss with the foremen changes for 2018 operations and any other issues or questions.

OTHER – MISC.:

- Foremen Promotions
 - CHSL. (Bruce will confirm with Pat and Pat)
 - Pat Cosgrove
 - Pat Kriske
 - ESL (Todd has confirmed with Elaine)
 - Elaine Love
- Open Positions
 - Right-of-Way Foreman – Steve McCulloch has accepted the position
 - Overhead Foreman – Chris Heck has accepted the position