



MINNESOTA STREETCAR MUSEUM

2022 Annual Members Meeting
General Superintendent Report

March 2022





2021 Operating Highlights

Operations

ROSTER

For the 2021 operating season we had 104 operators who were qualified to volunteer as an operator or station agent.

- This is comparable to the past few years - 117 operators in 2019, 115 operators in 2018, 106 operators in 2017, and 104 operators in 2016.
- 84 operators logged hours to support the schedule. This percentage is again comparable to prior years

Como-Harriet

Como-Harriet had 82 operating personnel compared to 90 in 2019. 63 of the qualified operators logged hours for a total of approximately 1425 hours.

- Following historical patterns 13 volunteers contributed the majority (50%) of the hours. These volunteers include Rod Eaton, Mark Digre, Pat Cosgrove, Louis Hoffman, Mike Buck, Patrick Desbonnet, Andy Jacob, Steve Simon, Ezra Strobel, Linda Ridlehuber, Mary Jo Odegaard, Bill Arends and Bill Way.

Excelsior

ESL had 26 operating personnel compared to 43 in 2019. 23 of the volunteers have logged hours.

- Similar to prior years a minority of the team provided the majority of the hours. These volunteers include Karen Kertzman, Gregory Thomas, Jim Kertzman, Tim Gephart, Tom Dulebohn, and Mike Buck.



2021 Operating Highlights

2021 Performance

The table below summarizes the 2021 operating performance. The majority of the data comes from the new POS, so comparison to prior years is difficult due to some data inconsistencies.

Como-Harriet

The 11,387 estimated riders compares to roughly 21,600 riders in 2019. The POS's ability to track passes and memberships will be useful in coming years to allow comparisons that we have not been able to do in the past.

Excelsior

For the year ESL ridership with 3 shifts per week, had 2,062 riders including 1,710 passengers purchasing a fare. Including charter volume (336), the total passenger count for ESL was 2,398. This compares to roughly 7,000 riders in 2019.

	2021		
	CHSL	ESL	Total
Charters	39	23	62
	\$4,700	\$1,356	\$6,056
Regular Fares	9,443	1,710	11,153
	\$27,837	\$5,112	\$32,949
Passes	118	7	125
	\$ 2,016	\$ 149	\$2,165
Memberships	2	1	3
	\$ 120	\$ 60	\$180
Total Riders ⁽¹⁾	11,387	2,062	13,449



2022 Operating Plan

Schedule

At ESL and CHSL, weekend service will start on April 30 and run through the Labor Day weekend in September.

CHSL

Changes:

- We will expand service at CHSL to reinstate Wednesday and Thursday evening operations
- 2 car operation Saturday 1st shift
To provide expanded options for charter operations we will schedule a second car during Saturday's 1st shift that will be available for charters. If no charters are scheduled, the car will operate as part of a normal 2-car operation.
- Two PCC Shifts
 - Thursday evening
 - Saturday 1st shift
- Planning to run full slate of special events, including
 - Summer Santa (new)
 - All Aboard (new event for autistic children)
 - Kids Club events
 - Returning favorites – PJ Party, Murder Mystery (*tentative*)



2022 Operating Plan

Schedule - CHSL

Full Schedule (May 27 to September 5 - Labor Day):

- Wednesday afternoon in June, July & August – 1 PM to 4 PM
- Wednesday evening – 6:30 PM to 8:30 PM
- Thursday evening (PCC) – 6:30 PM to 8:30 PM
- Friday afternoon in June, July & August– 1 PM to 4 PM
- Friday evening – 6:30 PM to 8:30 PM
- Saturday – 1st shift 12:30 PM to 4:30 PM (PCC) & standard (charter) car
- Saturday – 2nd shift (std car) 4:30 PM to 8:30 PM
- Sunday – 1st shift (std car) 12:30 PM to 4:30 PM
- Sunday - 2nd Shift (std car) 4:30 PM to 8:30 PM



2022 Operating Plan

Schedule - ESL

ESL

Changes:

- One shift on Saturday (could be expanded if the Farmer's Market shift does not work out)

- Planning to run full slate of special events, including
 - Art on the Lakes (June)
 - Crazy Days (July)
 - Apple Days (August)

Full Schedule

- Saturday (1 shift) 11-3

- Sunday 12:30-3

- Farmers Market (status) Karen to confirm



2022 Operating Plan

Start-up Activities

We are returning to our pre-pandemic start-up plan

- Recertification quiz. Required by all operating personnel
 - Quiz will be distributed week of 3/21
 - Self-correcting

- Foremen/Operator meetings
 - First week of April

- Recertification – check rides (all 2nd year operators and those volunteers with less than 10 hours of operation in 2021)
 - April

- POS Training (CHSL)
 - Requirement
 - Training led by Rose Arends